HISTORIC ROYAL PALACES

Banqueting House

Access Guide & Sensory Map

PROUD TO SUPPORT SUNFLOWER
FOR INDIVIDUALS WITH NON-VISIBLE DISABILITIES

SPACE TO STIR AND BE STIRRED

TOWER OF LONDON • HAMPTON COURT PALACE • BANQUETING HOUSE
KENSINGTON PALACE • KEW PALACE • HILLSBOROUGH CASTLE AND GARDENS

We welcome all visitors to Banqueting House and aim to make everyone's day out successful and enjoyable. Use this guide on your visit to Banqueting House to help you explore and find accessible routes.

Our friendly Palace Hosts will be on site to welcome you. They wear a green sash with the emblem of the rose and thistle intertwined and smart clothing.

Banqueting House is open to the public and members on specific days as well as for the summer opening. We also host special exhibitions which can be busy and loud.

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Welcome desk

Wheelchair hire and hearing loops

Unfortunately due to space, we are unable to store any wheelchairs for hire at Banqueting House. If you require step free access please speak to one of our Palace Hosts, Volunteers or Security Guards who will happily assist you. We have plenty of seating throughout the building.

An induction loop can be found in the Main Hall however please ask one of our Palace Hosts or Volunteers who can advise if the loop is active on the day of your visit.

Switch your heading aid to the 'T' setting to activate.



Ground floor lift lobby



First floor lift lobby – The Wolseley Room

Accessible toilets and lifts

You can find a step-free accessible toilet in The Undercroft. Please ask one of our Palace hosts, Security Guards or Volunteers who will direct you to the step free access down into the Undercroft. This is marked on our access map for that area. Our access lift has door dimensions of 86cm wide and 135cm deep and is located at the back of the entrance hall.

Our access lift will take you to the Main Hall.

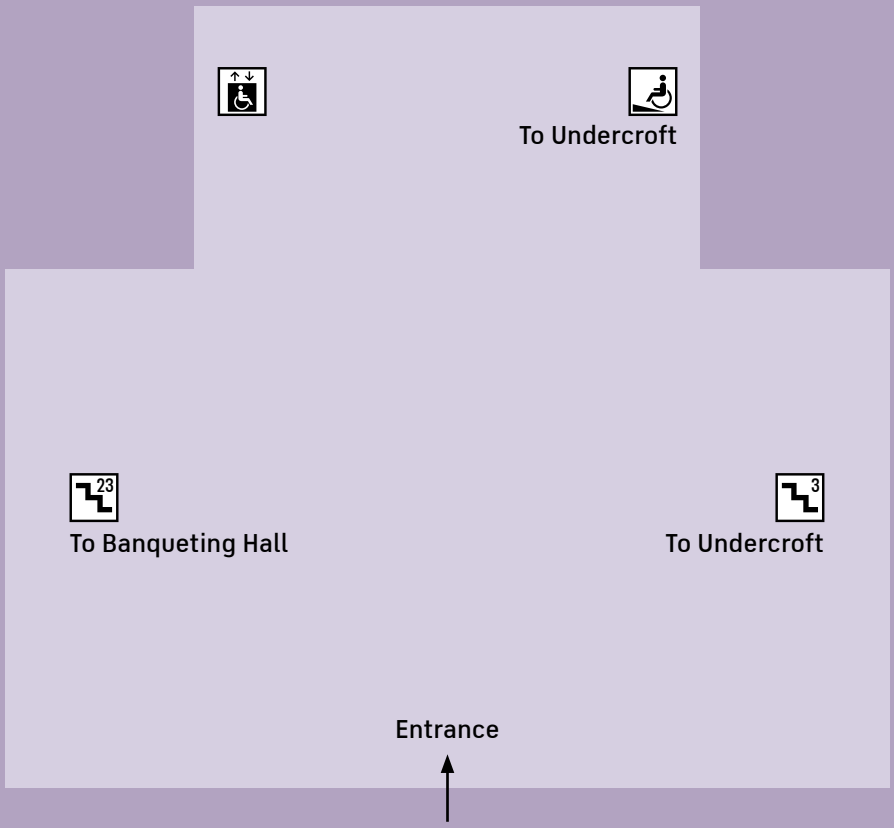


Ground floor accessible bathroom with baby changing facilities





Entrance


To Undercroft
23
To Banqueting Hall
3
To Undercroft
Entrance

Access information

The entrance to Banqueting House is at street level, behind two manual glass doors.

The lift to the Banqueting Hall is located at the end of the Entrance Hall.

Access to the Undercroft is on your right via 3 steps.

A strep free route to the undercroft is available at the end of the entrance hall to the right. Please ask one of our Palace Hosts, Security Guards or Volunteers to direct you as this is via a back of house area.

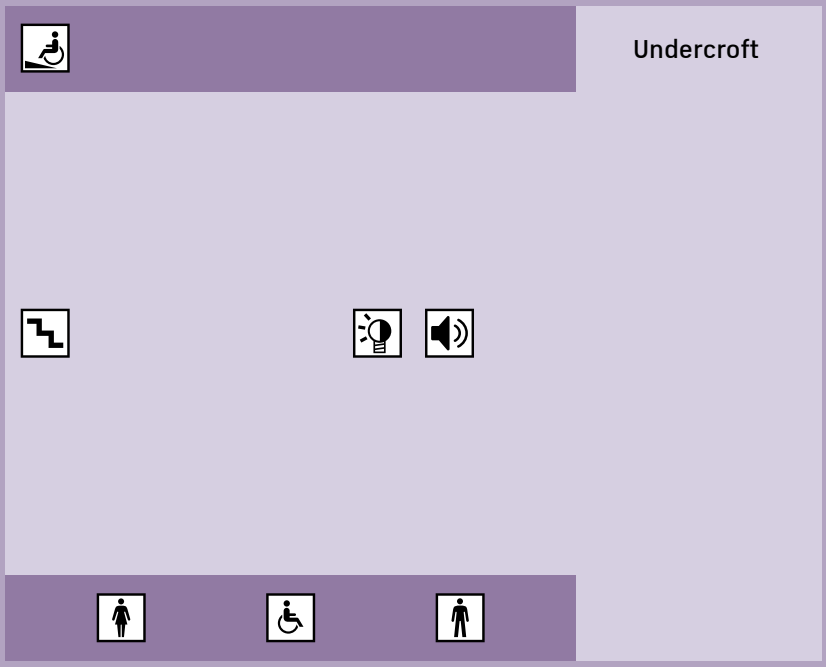
Access key

 Step free

 Lift access

 Steps

Undercroft





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Access key

- Step free
- Steps
- Loud noise
- Low light
- Accessible Toilet
- Female toilet
- Male toilet

Main Hall

Banqueting Hall







To ground floor





Access information

Access to the Main Hall is up 23 steps from the entrance. The staircase has handrails on both sides and a break landing in the middle.

Our access lift takes you from the ground floor entrance to the Banqueting Hall.

Access key

- Steps
- Loud noise
- Low light
- Lift access




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